

We'll be there, Anytime, Anywhere.....

Because you're family

AMERICAN LIFESTAR

A MedEX Company

Services Offered

At MedEx American LifeStar, we know that these medical appointments are critical to our clients' health and well-being. Our Crew will:

- Work with each client on an individual basis and accommodate those with special needs
- Verify our client's medical appointment or hospital discharge and confirm pick-up times.
- Help you pick-up your prescriptions

Many of our clients are undergoing treatments that cause weakness or to have medical conditions that limit mobility. We provide our clients with compassion with the highest level of professional support during these times.



1. Ambulatory Transportation – Non-emergency transport for patients that is able to walk on their own with driver's assistance.

2. Wheelchair Transportation – Wheelchair transport vehicles are used for patients who are mobility impaired and use a wheelchair. Our wheelchair vans are staffed by one medical patient care transport specialist trained in CPR and first aid. This mode of transportation is designed for non-ambulatory patients who are able to sit upright in a wheelchair and are not likely to be in need of medical attention during transport.

3. Gurney/Stretcher Transportation – Non-emergency stretcher transportation staffed with certified EMT patient care transport specialist, is intended for use by patients that are unable to sit upright for medical or comfort reasons, but are not likely to be in need of medical attention during transport.

4. BLS Ambulance provides two state certified EMT-B on our basic life support ambulances. Our BLS ambulances provide safe and courteous transportation of patients to and from medical appointments.

EMT Bedside-to-Bedside Service – Our EMT crew will be with the patient from the time they are discharged from the patient's current bedside to the bedside at the destination, our experienced medical transportation team carefully handles the entire process.

BLS EMT TRANSPORT HOSPITAL DISCHARGES
DOCTOR APPOINTMENTS
TEL: (650) 455-5433

MEDEX DIALYSIS TRANSPORT
TEL: (650) 738-8100
FAX: (888) 668-4099



SERVICE
COMPASSION
and CARE



... BECAUSE YOU'RE FAMILY...

AMERICAN LIFESTAR

A MedEX Company

CELEBRATING A DECADE OF EXCELLENCE
THANK YOU FOR SUPPORTING YOUR
LOCAL BUSINESS

THE PREMIER PATIENT-CARE
NON-EMERGENCY MEDICAL
TRANSPORT SPECIALISTS
FAMILY OWNED SINCE 2003

BLS AMBULANCE
EMT BEDSIDE-TO-BEDSIDE SERVICE
WHEELCHAIR AND GURNEY TRANSPORT
COMFORTABLE LONG DISTANCE TRANSPORT

CALL THE BEST



650-738-8100
650-455-5433



PEOPLE DIRECTED



Our staff are highly trained and dedicated to respond to our customer needs with promptness, sensitivity and always with integrity. Our communications center staff & crew are available 24-seven - thoughtful individuals who understand the difficulties that arise for people with limited mobility. Each non-emergency medical transport specialist has a clean DMV record, undergo random drug and alcohol testing, and have completed American Red Cross Standard CPR and First Aid Training.



We provide door-to-door service and will assist our customers and stand by their side the entire time. Our Non-emergency medical transport vehicles can accommodate patients requiring specialized transportation for either wheelchair, ambulatory and gurney services. Vehicles are equipped with:

- Specially operated wheelchair lifts
- Fire extinguisher and first aid kits

Our Commitment

Providing reliable, safe, essential specialized transport services committed to getting you where you need to go ... 24-seven. We put service first in a professional and sensitive manner while maintaining the dignity of those we serve...



Non-Emergency Medical Transport

Our philosophy is to provide our patients with the highest level of pre-hospital care and specialized transportation at the most cost effective price. We offer specialized transportation services utilizing our computer dispatch and Automated Vehicle Location system to ensure safety and timely pickup and quality customer care to our clients with limited mobility:

- Hospital discharges
- Medical Appointments
- Radiation and Dialysis Therapy
- Stroke rehabilitation
- Pulmonary and Cardiac Rehab



BASIC LIFE SUPPORT (BLS) SERVICE



BLS AMBULANCES fully equipped with state of the art lifepak12 and ferno porweflexx gurney and staffed by state certified Emergency Medical Technicians.

- Provide basic airway management, orthopedic care, non-invasive inter-facility transports, suctioning, automatic External Defibrillators (AED)
- EMTs may transport patients with pre-existing IV solutions, oxygen therapy, and patient monitored pumps (insulin, morphine, etc.)

